





FINAL ICT2Scale PROJECT WORKSHOP

Access to E-learning and Cell Phone Based Services to Strengthen Extension Services for Smallholder Farmers in Tunisia (ICT2Scale)



Impact of Information and Communication Technologies (ICTs) on Agricultural Development in Tunisia

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STUDY CONTEXT

- Information and extension services are one of the key elements in addressing development issues in the sector of agriculture in developing countries. These services support farmers by disseminating information and building the capacities. Unfortunately, in Tunisia extension service fail to reach smallholders, especially in remote areas due to a lack on financial, human and logistical resources. To face these challenges, Information and Communication Technologies can act as a replacement to foster the access to innovation to farmers.
- The project "ICT2scale" considered two information and communication technologies to reach smallholders farmers through cell-phone based services and access to e-learning to strengthen extension services and help them improve their livelihoods. This study presents the results of the two final surveys of this project implemented in three governorates: Zaghouan, Kairouan and Jendouba.

MAIN OBJECTIVES

- Using ICT to enable smallholders farmers to access agricultural innovation systems.
- Assisting smallholders (women and men, with special emphasis to youth) to improve their farming technologies and farm management through the use of ICT-based agricultural extension services.
- Achieving a large-scale impact through ICT-based extension services.

SPECIFIC OBJECTIVES

- Diagnose the general characteristics of the users of the SMS technology, radio spots and short number,
- Analyze the factors affecting the use of the SMS (costs, comparative advantage, compatibility, simplicity, observability, social influence, etc.),
- Analyze the impact of the use of the ICTs on smallholder agricultural activities (yield, cost of production, revenue, etc.),
- Provide knowledge to trainers through e-learning Develop practical recommendations for the dissemination of extension services based on ICTs.

STUDY AREAS



Figure 1. Zaghouan governorate

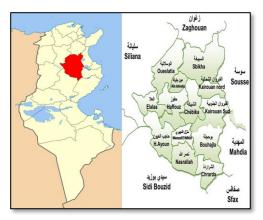


Figure 2. Kairouan governorate



Figure 3. Jendouba Governorate

N=122 N=179 N=122

METHODOLOGICAL FRAMEWORK

The project is mainly based on two information and communication technologies to improve both extension services and the incomes of smallholders, it concerned:

- **E-learning** for the benefit of trainers from agricultural vocational training centers and extension agents attached to territorial extension units.
- •Mobile phone messaging through which farmers receive relevant information via SMS to improve farming practices. A short number is also used to provide information on the availability of inputs and their prices in local markets as well as the prices of agricultural products to farmers in order to improve their income.

ICT TOOLS

E-LEARNING MODULES

- 7 modules were elaborated for this project after discussion with the national partners (AVFA, INRAT) and ICARDA staff:
- **■**Supplemental irrigation
- Cactus production
- Honey production
- Andragogy and development
- Creation of an agricultural project
- Cattle and Dairy
- **■**Medical and Aromatic plants
- ■Innovation Platform

ICT TOOLS

Short message service

Farmers receive relevant information through short message service (SMS) on their mobile phones to improve agricultural practices.1000 farmers were concerned and received messages on their phones. A total of 101 SMS messages were developed in 2019 by national experts from different agricultural domains in the following agricultural areas:

- Cereals,
- Forages,
- Livestock,
- Olives and fruit trees,
- Vegetables
- ■Bee keeping (honey).
- **■**Conservation agriculture

ICT TOOLS

Agricultural product prices

Farmers have access to the agricultural product prices (local markets) through a short number (85270) to enhance their revenues. The ICT2Scale project began collecting market prices for 10 agricultural input and output commodities in September 2019.

On a weekly basis, five regional extension agencies (CTV) have been collecting the prices on their local weekly souks (markets) and enter them to the online platform provided by the private IT company NGTrend. Through composing the short number "85270", farmers and traders can obtain information on prices and availability of the 10 commodities in the five souks.

SAMPLING METHODOLOGY

ICT survey

ICT2Scale project was implemented in three governorates: Zaghouan, Kairouan and Jendouba. The selection of the individual farmers was based on a random sample and conducted mainly online due to the COVID-19 pandemic. The survey was conducted from April 19th to June 8th 2021.

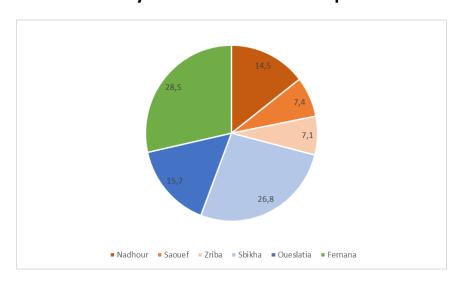


Figure 5. Sample distribution of ICT survey by delegation,%

SAMPLING METHODOLOGY

ICT survey

The ICT questionnaire was divided into different modules presented as follow:

- •Module 1: Identification of the interviewee
- ■Module 2 : SMS information
- ■Module 3 : Short number information
- ■Module 4: Radio spot information
- ■Module 5: Factors affecting the use of the SMS
- ■Module 6: ICT impact on agricultural activities

SAMPLING METHODOLOGY

E-learning survey

The E-learning survey concerned 37 participants, among them, we counted trainer, government manager, agricultural extension officer, student, researcher, project coordinator, farmer and agricultural employee. The survey was conducted online through Google forms questionnaires between May 12thand May 25th, 2021.

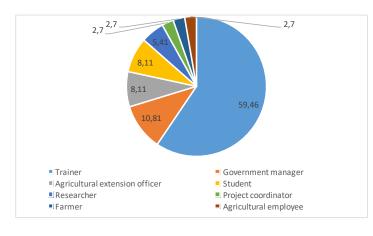


Figure 6. Sample distribution of e-learning survey by main occupation,%

The e-learning questionnaire was divided into different modules presented as follow:

- •Module 1: Identification of the interviewee
- ■Module 2: Questions for the certified participants of the e-learning
- ■Module 3: Questions for the extension officers and the trainers whom did not participate to the e-learning modules.

DATA ANALYSIS

- The two database (E-learning and SMS/short number) were cleaned, coded, entered and edited in the computer. Microsoft Excel and Statistical Package for Social Sciences (SPSS 21) were used for the analysis.
- The descriptive analysis was based on the Crosstabs and the chi-squared tests.

I. Baseline characterization of ICT Survey

Socio-economic characteristics of the survey

Variables		Zaghouan	Kairouan	Jendouba	
	χ2	(n=122)	(n=179)	(n=120)	Total (n=421)
Sex of household head (HH))				
Female		5.74	4.47	18.33	8.79
Male	19.220*	94.26	95.53	81.67	91.21
Age of HH(years)					
26 or less		2.46	1.12	4.17	2.38
27–35		4.92	15.08	29.17	16.15
36–45		16.39	17.88	35.83	22.57
46–55		27.05	25.70	20.00	24.47
56–65		31.97	23.46	8.33	21.62
65 or above	69.738*	17.21	16.76	2.50	12.83
Education level of HH					
Illiterate		6.56	11.17	2.50	7.36
Kuranic school		2.46	0	0	0.71
Primary education		52.46	43.02	17.50	38.48
Secondary education		22.95	29.61	33.33	28.74
University education	70.860*	15.57	16.20	46.67	24.70

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Socio-economic characteristics of the survey

Variables	χ2	Zaghouan (n=122)	Kairouan (n=179)	Jendouba (n=120)	Total (n=421)
Annual income (TND)					
5000 or less		33.61	43.02	25.83	35.39
5000-10000	19.045*	38.52	30.17	40.83	35.63
10000-15000	*	22.13	12.85	23.33	18.53
More than 15000		5.74	13.97	10.00	10.45
Member Of Association					
No	F0 F2C*	93.44	92.18	62.50	84.09
Yes	58.526*	6.56	7.82	37.50	15.91
Land holding(ha)					
No land		5.74	1.68	48.33	16.15
Lessthan6	112.16	45.90	45.81	37.50	43.47
6–10	142.16	27.05	24.02	10.00	20.90
11–20	3*	12.30	18.44	2.50	12.11
Morethan20		9.02	10.06	1.67	7.36

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Socio-economic characteristics of the survey

Variables	χ2	Zaghouan (n=122)	Kairouan (n=179)	Jendouba (n=120)	Total (n=421)						
Number of livestock (cattle, sheep, poultry)											
No animals		49.18	63.13	48.33	54.87						
Less than 10		13.93	13.41	12.50	13.30						
11-20	12.057	10.66	7.26	13.33	9.98						
20-50		15.57	11.17	15.00	13.54						
More than 50		10.66	5.03	10.83	8.31						
Number of beehives				N=68	N=68						
Less than 10		-	-	29.4	29.4						
11-50		-	-	61.8	61.8						
More than 50		-	-	8.8	8.8						

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

1. Socio-economic characteristics of the survey

Variables	χ2	Zaghou an (n=122)	Kairoua n (n=179)	Jendou ba (n=120)	Total (n=421)
Access to technology					
Smartphone owned by HH	19.859*	40.98	35.20	60.83	44.18
Smartphone owned by a member of the household	1.644	62.30	58.10	54.17	58.19
Distance to the market (Km)					
Less than 6		59.84	27.37	40.00	40.38
6-10		13.11	13.97	19.17	15.20
11-20	64.158*	19.67	26.82	24.17	23.99
21-50		7.38	16.76	16.67	14.01
More than 50		-	15.08	-	6.41

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

1. Socio-economic characteristics of the survey

Main information sources

(mean likert scale; 1: not important, 5: Very important)

Variables	χ2	Zaghouan	Kairoua	Jendoub	Total
		(n=122)	n	а	(n=421)
			(n=179)	(n=120)	
Neighbors, friends	12.385	3.25	3.16	3.29	3.22
Farmers	23.081**	3.75	3.77	3.81	3.77
Extension services (CTV, AVFA, etc.)	88.688*	1.51	1.25	2.09	1.57
Local market	38.168*	3.02	2.93	2.96	2.96
TV, radio	15.045***	1.57	1.40	1.22	1.40
Social Media	17.227**	2.42	2.15	2.82	2.42

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	χ2	Zaghouan	Kairouan	Jendouba	Total
Since when do you receive the SMS sent		N=122	N=171	N=120	N=413
by the regional extension services (CTV)?			/_	==0	
2019		-	10.53	11.67	7.75
2020	35.004*	100.00	77.19	83.33	85.71
2021		-	12.28	5.00	6.54
Frequencies of the reception of the SMS		N=122	N=179	N=120	N=421
Twice a week		39.34	1.12	25.83	19.24
Once a week		-	1.12	7.50	2.61
One to three times a month	212.007*	5.74	37.99	28.33	25.89
Once every two or three months	212.007	0.82	8.94	19.17	9.50
When I check my phone		54.10	43.58	-	34.20
Irregularly		-	7.26	19.17	8.55

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	χ2	Zaghoua n	Kairouan	Jendouba	Total
Do you have problems receiving		N=122	N=179	N=120	N=421
SMS?		IN-122	N-179	IV-120	N-421
Yes	35.345*	18.85	4.47	0.00	7.36
Types of Problems receiving SMS		N=23	N=8	N=0	N=31
Change of the mobile number		4.35	-	-	3.23
Phone breakdown	1 007	4.35	-	-	3.23
Network problem	1.867	73.91	62.50	-	70.97
Phone storage problem		17.39	37.50	-	22.58

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	χ2	Zaghouan	Kairouan	Jendouba	Total
How often do you read these		N=122	N=179	N=120	N=421
SMS?		N-122	N-179	N-120	14-421
Regularly		30.33	79.33	92.50	68.88
Sometimes	138.768*	27.87	12.85	7.50	15.68
Rarely	138./08	36.07	7.82	-	13.78
Never		5.74	-	-	1.66
Why do you rarely or never read		N-40	NI-4.4	NI-O	N-C2
the SMS ?		N=48	N=14	N=0	N=62
No interest		31.25	14.29	-	27.42
Illiterate		-	14.29	-	3.23
Lack of time	10.650**	4.17	7.14	-	4.84
Lack of motivation		50.00	64.29	-	53.23
Network problem		14.58	-	-	11.29

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables Are these SMS useful?	χ2	Zaghouan N=122	Kairouan N=179	Jendouba N=120	Total N=421
Not useful at all		42.62	28.49	-	24.47
Not useful		14.75	24.58	-	14.73
Indifferent	295.953*	31.15	28.49	3.33	22.09
Useful		9.02	15.64	25.00	16.39
Very useful		2.46	2.79	71.67	22.33
Did these SMS teach you		N=122	N-170	N-120	N-421
something?		N=122	N=179	N=120	N=421
A lot of new information		5.7	18.4	31.7	18.53
Moderately new information	4C 00E*	12.3	27.9	11.7	18.76
Few new information	46.895*	24.6	14.0	14.2	17.10
Nothing		57.4	39.7	42.5	45.61

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	v2	Zaghoua	Kairoua	Jendoub	Total
variables	χ2		n	а	iotai
Do you keep the SMS as a reference information?		N=122	N=179	N=120	N=421
No	1 526	29.51	23.46	24.17	25.42
Yes	1.536	70.49	76.54	75.83	74.58
How much do you use the information of the SMS?		N=122	N=179	N=120	N=421
Very high		0.82	1.12	33.33	10.21
High		4.10	9.50	47.50	18.76
Moderate	260 500*	25.41	17.88	17.50	19.95
Weak	260.598*	21.31	24.58	0.83	16.86
Very weak		25.41	12.29	-	12.59
No use		22.95	34.64	0.83	21.62

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	χ2	Zaghouan	Kairouan	Jendouba	Total
Is this technology relevant?		N=122	N=179	N=120	N=421
Not relevant at all		34.43	40.78	5.83	28.98
Not relevant		35.25	34.08	22.50	31.12
Indifferent	88.348*	11.48	15.64	40.00	21.38
Relevant		13.93	7.26	29.17	15.44
Very relevant		4.92	2.23	2.50	3.09
Are the SMS received at the right		NI_422	N-170	N-120	NI-424
time?		N=122	N=179	N=120	N=421
Not agree at all		49.18	31.28	45.83	40.62
Not agree	15.605*	8.20	5.59	6.67	6.65
Indifferent	*	27.05	45.81	34.17	37.05
Agree	T	9.84	10.61	8.33	9.74
Totally agree		5.74	6.70	5.00	5.94

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

Variables	χ2	Zaghou	Kairou	Jendou	Total
		an	an	ba	
Are you willing to pay 0.030 TND per SMS sent once		N=122	N=179	N=120	N=421
the project ends?					
No	38.044*	82.0	47.5	53.3	59.14
Yes	36.044	18.0	52.5	46.7	40.86
Reasons for unwillingness to pay 0.030 TND per SMS s	sent once the	e project			
ends?					
Extension services are free		-	10.59	29.69	11.24
Technology is not adapted	103.087	28.00	1.18	-	11.65
Problem related to the content of the SMS	*	41.00	37.65	46.88	41.37
Not interested by this technology	·	5.00	32.94	21.88	18.88
SMS is expensive		26.00	17.65	1.56	16.87

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

3. Assessment of the other ICT for Agricultural Development

3.1. Short number (85270)

- All the interviewed farmers declared that they did not know the short number (85270) dedicated to have access to the agricultural product prices (local markets).
- They claim that they were not aware of this new service. For the future use of this technology, the interviewed farmers prefer to have this service for free as it is paying for now (0.150DT per SMS).

3. Assessment of the other ICT for Agricultural Development

3.2. Radio spot technology

- All the interviewed farmers in the whole sample stated that they did not know that the radio spots of ICARDA and AFVA broadcast every sunday around 8:30 am on the Tunisian national radio.
- They claim that they did not hear these radio spots and were not aware of this information and communication Technology. Indeed, the radio spot is a new technology that the project introduced only in February 2021.
 Unfortunately, there was no time to sensitize farmers about this technology.

3. Assessment of the other ICT for Agricultural Development

3.2. Radio spot technology

Variables	χ2	χ2 Zaghoua		Jendoub	Total
		n	n	a	(n=421)
		(n=122)	(n=179)	(n=120)	
Are you interested in agricultural radio spots?					
No	67.330*	40.16	54.75	90.00	60.57
Yes	07.550	59.84	45.25	10.00	39.43
Is this technology (radio spots) relevant?					
Not agree at all		32.79	32.40	75.83	44.89
Not agree	78.424*	19.67	17.88	9.17	15.91
Indifferent		40.98	31.84	11.67	28.74
agree		4.92	11.17	3.33	7.13
Totally agree		1.64	6.70	-	3.33
Main Proposed thematic for these radio spots by the					
interviewees					
Olive		72.13	21.79	-	30.17
Incentive policies		-	20.27	24.17	15.68
Plant diseases		-	25.14	7.50	12.83
Horticulture		12.30	4.47	-	5.46
Cereal		9.02	1.68	-	3.33
Arboriculture		6.56	-	-	1.90

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.1. Farmers assessment to the cost indicators of the SMS

Cost indicators		χ2	Zaghouan n=(12 2)	Kairou an (n=179	Jendou ba (n=120)	Total (n=421)
The price of the SMS (0.030 TND) to obtain farm	Not agree at		65.57	25.70	5.83	31.59
input information is not expensive	all					
	Not agree		16.39	6.15	1.67	7.84
	Indifferent	229.841*	-	13.97	53.33	21.14
	Agree		-	6.15	17.50	7.60
	Totally agree		18.03	48.04	21.67	31.83
I use SMS because they are cheap (free at the	Not agree at		27.05	14.5	17.5	19.00
moment)	all					
	Not agree	38.448*	6.56	11.7	8.3	9.26
	Indifferent	30.440	13.93	32.4	20.8	23.75
	Agree		-	6.7	11.7	6.18
	Totally agree		52.46	34.6	41.7	41.81
Obtaining information by phone calls or by going	Not agree at		0.82	10.61	1.67	5.23
the extension services is more expensive than usi	ng all					
SMS	Not agree	256.421*	0.82	9.50	0.83	4.51
	Indifferent	250.421	17.21	13.97	4.17	12.11
	Agree		79.51	34.08	4.17	38.72
	Totally agree		1.64	31.84	89.17	39.43

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.2. Farmers assessment to the relative advantage indicators of the SMS

Relative advantage indicators		χ2	Zaghouan n=(12 2)	Kairou an (n=17	Jendoub a (n=120)	Total (n=42 1)
				9)		
SMS is better than using books or newspapers to get	Not agree at all		81.97	43.58	43.33	54.63
farm input information	Not agree		1.64	7.82	9.17	6.41
	Indifferent	66.831*	3.28	16.20	28.33	15.91
	Agree		5.74	17.32	10.00	11.88
	Totally agree		7.38	15.08	9.17	11.16
SMS is more interesting than other sources of	Not agree at all		76.23	45.81	48.33	55.34
information that I have used to get farm input	Not agree		19.67	11.73	7.50	12.83
information	Indifferent	83.246*	2.46	16.76	32.50	17.10
	Agree		0.82	16.20	5.83	8.79
	Totally agree		0.82	9.50	5.83	5.94
Using SMS contributed to the adoption of farm input	Not agree at all		95.90	91.06	94.17	93.35
information than it would be not possible without	Not agree		4.10	5.59	2.50	4.28
them for me	Indifferent	5.888	-	3.35	3.33	2.38
	Agree		-	-	-	-
	Totally agree		-	-	-	-

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.3. Farmers assessment to the compatibility indicators of the SMS

Compatibility indicators		χ2	Zaghouan	Kairoua	Jendou	Total
			n=(12	n	ba	(n=42
			2)	(n=179)	(n=120)	1)
SMS is suitable to the way that I like to get information	Not agree at all		84.43	46.93	41.67	56.29
on farm inputs	Not agree		3.28	3.35	4.17	3.56
	Indifferent	97.911*	9.02	15.08	13.33	12.83
	Agree		3.28	20.67	5.83	11.40
	Totally agree		-	13.97	35.00	15.91
I think other farmers should use SMS to access/use	Not agree at all		81.97	26.82	1.67	35.63
farm input information	Not agree		-	3.35	2.50	2.14
	Indifferent	241.823*	5.74	26.82	25.00	20.19
	Agree		7.38	20.11	3.33	11.64
	Totally agree		4.92	22.91	67.50	30.40
Using SMS made my agricultural activities seem more	Not agree at all		88.52	44.13	32.50	53.68
relevant	Not agree		1.64	13.97	10.83	9.50
	Indifferent	187.562*	9.84	30.17	18.33	20.90
	Agree		-	11.73	4.17	6.18
	Totally agree		-	-	34.17	9.74

4. Factors affecting the use of SMS

4.4. Farmers assessment to the simplicity indicators of the SMS

Simplicity indicators		χ2	Zaghouan	Kairoua	Jendou	Total
			n=(12	n	ba	(n=42
			2)	(n=179)	(n=120)	1)
When using SMS, I have no difficulty finding the	Not agree at all		86.07	51.96	44.17	59.62
information that I want	Not agree		2.46	8.94	10.83	7.60
	Indifferent	139.260*	11.48	36.87	12.50	22.57
	Agree			1.12	4.17	1.66
	Totally agree			1.12	28.33	8.55
I have no difficulty understanding how to get around	Not agree at all		-	-	-	-
in SMS	Not agree		-	-	-	-
	Indifferent	9.897**	-	2.23	2.50	1.66
	Agree		-	4.47	5.83	3.56
	Totally agree		100.00	93.30	91.67	94.77
When using SMS, I have no difficulty implementing the	Not agree at all		-	4.5	3.3	2.85
information that I get	Not agree		1.6	3.4	5.0	3.33
	Indifferent	67.767*	-	20.1	21.7	14.73
	Agree		31.1	40.2	15.0	30.40
	Totally agree		67.2	31.8	55.0	48.69

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.5. Farmers assessment to the observability indicators of the SMS

Observability indicators		χ2	Zaghouan	Kairou	Jendou	Total
			n=(1	an	ba	(n=42
			22)	(n=179	(n=120)	1)
)		
Other farmers were/seemed interested in SMS when they	Not agree at all		81.97	36.31	24.17	46.08
saw me using it (because I discuss with them sometimes)	Not agree		9.84	31.84	10.00	19.24
	Indifferent	176.985*	6.56	24.02	27.50	19.95
	Agree		1.64	6.15	7.50	5.23
	Totally agree		-	1.68	30.83	9.50
People can tell that I know more about farm input	Not agree at all		82.79	55.87	53.33	62.95
information since I have started using SMS (because I	Not agree		0.82	5.03	7.50	4.51
discuss with them sometimes on these ICT)	Indifferent	111.507*	0.82	5.59	31.67	11.64
	Agree		14.75	30.17	2.50	17.81
	Totally agree		0.82	3.35	5.00	3.09
Other farmers using SMS liked using them, i.e. they found	Not agree at all		81.97	42.46	23.33	48.46
them satisfactory (because I discuss with them sometimes	Not agree		1.64	5.03	10.00	5.46
on these ICT)	Indifferent	179.986*	1.64	15.08	28.33	14.96
	Agree		13.11	32.96	5.00	19.24
	Totally agree		1.64	4.47	33.33	11.88

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.6. Farmers assessment to the social influence indicators of the SMS

Social influence indicators		χ2	Zaghouan	Kairou	Jendou	Total
			n=(12	an	ba	(n=42
			2)	(n=179	(n=120)	1)
)		
My neighbors (village mates, friends) think I should	Not agree at all		82.79	34.64	18.33	43.94
keep using SMS	Not agree		-	10.61	5.83	6.18
	Indifferent	209.182*	2.46	23.46	70.00	30.64
	Agree		13.93	29.61	1.67	17.10
	Totally agree		0.82	1.68	4.17	2.14
My friends and neighbors use SMS	Not agree at all		95.90	29.61	10.00	43.23
	Not agree		1.64	1.68	6.67	3.09
	Indifferent	272.816*	2.46	11.73	39.17	16.86
	Agree		-	34.64	9.17	17.34
	Totally agree		-	22.35	35.00	19.48
I feel that using SMS gives me a particular status	Not agree at all		95.08	64.25	64.17	73.16
	Not agree		2.46	25.70	10.00	14.49
	Indifferent	82.837*	1.64	6.15	25.00	10.21
	Agree		0.82	3.35	0.83	1.90
	Totally agree		-	0.56	-	0.24

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

4. Factors affecting the use of SMS

4.7. Farmers assessment to the information quality indicators of the SMS

Information quality indicators		χ2	Zaghouan	Kairou	Jendou	Total
			n=(12	an	ba	(n=42
			2)	(n=179	(n=120)	1)
)		
The information I got from SMS are complete, i.e. all the	Not agree at all		96.72	58.66	43.33	65.32
data necessary to meet my current needs for farm input	Not agree		1.64	3.91	10.00	4.99
information are provided	Indifferent	131.413*	0.82	10.06	10.83	7.60
	Agree		0.82	22.91	9.17	12.59
	Totally agree		-	4.47	26.67	9.50
The information I got from SMS was relevant, i.e. the	Not agree at all		91.80	46.37	25.00	53.44
information is suitable for my current needs	Not agree		1.64	5.59	8.33	5.23
	Indifferent	163.080*	4.10	15.64	26.67	15.44
	Agree		2.46	24.02	7.50	13.06
	Totally agree		-	8.38	32.50	12.83
The information I got from SMS was appropriate, i.e. in	Not agree at all		89.34	41.34	20.83	49.41
the suitable format and quantity	Not agree		1.64	16.76	14.17	11.64
	Indifferent	173.842*	7.38	13.97	24.17	14.96
	Agree		1.64	22.35	10.00	12.83
	Totally agree		-	5.59	30.83	11.16

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

5. Farmer's assessment to the use of SMS indicators

Use of SMS indicators		χ2	Zaghouan n=(12	Kairou an	Jendou ba	Total (n=42
			2)	(n=179	(n=120)	1)
)		
I use/plan to consult SMS regularly when I need to	Not agree at all		81.97	40.22	14.17	44.89
	Not agree		0.82	1.12	2.50	1.43
	Indifferent	145.836*	11.48	16.20	40.00	18.29
	Agree		5.74	9.50	8.33	9.74
	Totally agree		-	32.96	35.00	25.65
I intend to use/continue to use SMS	Not agree at all		81.97	29.61	5.00	37.77
	Not agree		-	1.68	4.17	1.90
	Indifferent	172.655*	-	21.23	31.67	18.05
	Agree		4.10	3.35	10.00	5.46
	Totally agree		13.93	44.13	49.17	36.82
I recommend farmers to use SMS	Not agree at all		81.97	29.05	5.83	37.77
	Not agree		-	3.91	6.67	3.56
	Indifferent	192.260*	-	20.67	40.83	20.43
	Agree		13.93	12.85	7.50	11.64
	Totally agree		4.10	33.52	39.17	26.60

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

6. Farmer's assessment to the increased adoption of farm input information indicators

Increased adoption of farm input information indicators		χ2	Zaghouan	Kairoua	Jendou	Total
			n=(1	n	ba	(n=42
			22)	(n=179)	(n=120)	1)
Before I started using SMS, I had difficulties to access farm	Not agree at		85.25	60.34	51.67	65.08
input information	all					
	Not agree	97.455*	8.20	10.06	11.67	9.98
	Indifferent	37.433	6.56	7.26	31.67	14.01
	Agree		-	22.35	3.33	10.45
	Totally agree		-	-	1.67	0.48
Before I started using SMS, I had difficulties to use farm	Not agree at		85.25	62.01	75.83	72.68
input information	all					
	Not agree	64.002*	9.02	8.94	15.83	10.93
	Indifferent	04.002	5.74	6.70	8.33	6.89
	Agree		-	22.35	-	9.50
	Totally agree		-	-	-	-
After I started using SMS, I found it easier to access farm	Not agree at		85.25	53.07	50.00	61.52
input information, and I have more access to farm input	all					
information	Not agree	103.511	9.02	7.26	9.17	8.31
	Indifferent	*	5.74	11.17	17.50	11.40
	Agree		-	25.70	5.83	12.59
	Totally agree		-	2.79	17.50	6.18
After I started using SMS, I found it easier to use farm input	Not agree at		85.25	56.42	55.83	64.61
information, and I have improved the use of farm input	all					
information	Not agree	104.951	9.02	7.26	10.83	8.79
	Indifferent	*	5.74	8.94	30.83	14.25
	Agree		-	24.58	0.83	10.69
	Totally agree		-	2.79	1.67	1.66

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.1. Olive crop

Variables	χ2	Zaghouan	Kairouan	Total
Olive crop management		N=102	N=122	N=224
No Impact		80.39	80.33	80.36
Weak Impact		10.78	12.30	11.61
Moderate Impact	1.321	7.84	7.38	7.59
Important Impact		0.98	-	0.45
Very important impact		-	-	-
Olive phytosanitary treatments		N=102	N=123	N=225
No Impact		79.41	92.68	86.67
Weak Impact		16.67	7.32	11.56
Moderate Impact	10.175**	1.96	-	0.89
Important Impact		0.98	-	0.44
Very important impact		0.98	-	0.44
Olive harvest		N=102	N=123	N=225
No Impact		78.43	92.68	86.22
Weak Impact		15.69	2.44	8.44
Moderate Impact	16.321**	4.90	1.63	3.11
Important Impact		0.98	2.44	1.78
Very important impact		-	0.81	0.44

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.1. Olive crop

Reasons for the lack of impact of the SMS on olive crop

Variables	χ2	Zaghouan	Kairouan	Total
Crop management		N=82	N=98	N=180
General information		51.22	54.08	52.78
Information already known	3.343	40.24	41.84	41.11
Immeasurable impact	3.343	8.54	3.06	5.56
Unused information		-	1.02	0.56
Phytosanitary treatments		N=81	N=114	N=195
General information		55.56	48.25	51.28
Information already known	6.810***	22.22	38.60	31.79
Immeasurable impact	0.910	4.94	2.63	3.59
Unused information		17.28	10.53	13.33
Harvest		N=80	N=114	N=194
General information		52.50	46.49	48.97
Information already known	15.191**	35.00	51.75	44.85
Immeasurable impact	12.131	12.50	0.88	5.67
Unused information		-	0.88	0.52

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.2. Citrus crop

Impact of the use of SMS on citrus crop

Variables	χ2	Zaghou	Kairou	Total
		an	an	N=9
		N=1	N=8	
Crop management,				
Phytosanitary treatments,				
Harvest				
No Impact	-	100.00	100.00	100.00

Reasons for the lack of impact of the SMS on citrus crop

Variables	χ2	Zaghouan	Kairouan	Total			
		N=1	N=7	N=8			
Crop management, phytosanitary treatments, harvest							
General information	8.000**	-	100.00	87.50			
Immeasurable impact	8.000	100.00	-	12.50			

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.3. Vegetables

Impact of the use of SMS on vegetables

Reasons for the lack of impact of the SMS on vegetables

Variables	χ2	Zaghouan N=17	Kairou an	Tot al
			N=44	N=6
				1
Vegetables management , vegetables	irrigation, vegetabl	les harvest		
No Impact	-	100.00	100.00	100.00
Vegetables phytosanitary				
treatments				
No Impact		58.82	100.00	88.52
Weak Impact	20.46	29.41	-	8.20
Moderate Impact		11.76	-	3.28
Important Impact	6*	-	-	-
Very important impact		-	-	-

Variables	χ2	Zaghouan	Kairouan	Total
Crop management		N=17	N=44	N=61
General information	17.224*	64.71	100.00	90.16
Information already known	17.224	35.29	-	9.84
Phytosanitary treatments		N=10	N=44	N=54
General information	-	100.00	100.00	100.00
Harvest		N=17	N=44	N=61
General information	20.400*	58.82	100.00	88.52
Information already known	20.466*	41.18	-	11.48
Irrigation		N=17	N=44	N=61
General information	27.326*	47.06	100.00	85.25
Information already known		52.94	-	14.75

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.4. Forage crops

Impact of the use of SMS on forage crops

Variables	χ	Zaghouan	Kairouan	Total		
	2	N=5	N=3	N=8		
Choice of forage crops, forage crops management, valorization of the forage crops						
No Impact	-	100.00	100.00	100.00		

Reasons for the lack of impact of the SMS on forage crops

Variables	χ2	Zaghouan	Kairouan	Total
		N=5	N=3	N=8
Choice of forage crops				
General information	4.800**	20.00	100.00	50.00
Information already known	4.000	80.00	-	50.00
Forage crops management				
General information	4.800	20.00	100.00	50.00
Information already known	4.000 ***	60.00		37.50
Unused information		20.00		12.50
Valorization of the forage				
crops				
General information	8.000	-	100.00	37.50
Information already known	**	80.00	-	50.00
Unused information		20.00	-	12.50

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.5. Cereal crops

Impact of the use of SMS on cereal crops

	×3	Zaghouan	Kairouan	Total	
Variables	χ2	N=60	N=7	N=67	
Cereal crops management, Cereal fertilization					
No Impact	8.701**	100.00	85.71	98.51	
Weak Impact	8.701	-	14.29	1.49	
Cereal harvest					
No Impact	3.447***	98.33	85.7	97.0	
Weak Impact		1.67	14.3	3.0	

Reasons for the lack of impact of the SMS on cereal crops

Variables	χ2	Zaghoua	Kairoua	Total
		n	n	
Crop management		N=60	N=6	N=66
General information		11.7	100.00	19.70
Information already known	26.908*	85.0	-	77.27
Immeasurable impact		3.3	-	3.03
Fertilization		N=60	N=6	N=66
General information	26.908	11.67	100.00	19.70
Information already known	20.908 *	36.67	-	33.33
Unused information	*	51.67	-	46.97
Harvest		N=59	N=6	N=65
General information		8.47	100.00	16.92
Information already known	32.450	84.75	-	76.92
Immeasurable impact	*	1.69	-	1.54
Unused information		5.08	-	4.62

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.6. Livestock

Impact of the use of SMS on livestock

Variables	χ2	Zaghouan	Kairouan	Total
Feed		N=70	N=72	N=142
No Impact		58.57	86.11	72.54
Weak Impact	14.090*	27.14	6.94	16.90
Moderate Impact		14.29	6.94	10.56
Management		N=70	N=72	N=142
No Impact		70.00	87.50	78.87
Weak Impact	9.404**	21.43	9.72	15.49
Moderate Impact	9.404	8.57	1.39	4.93
Important Impact		-	1.39	0.7
Vaccination		N=67	N=72	N=139
No Impact		91.04	91.67	91.37
Weak Impact	1.352	5.97	5.56	5.76
Moderate Impact	1.552	2.99	1.39	2.16
Important Impact		-	1.39	0.72
Trade		N=102	N=122	N=224
No Impact		94.03	98.61	96.40
Weak Impact	2.301	4.48	1.39	2.88
Moderate Impact		1.49	-	0.72

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.6. Livestock

Reasons for the lack of impact of the SMS on livestock

Variables	χ2	Zaghouan	Kairouan	Total
Feed		N=41	N=62	N=103
General information		29.27	51.61	42.72
Information already known	9.860**	68.29	38.71	50.49
Immeasurable impact	9.000	2.44	3.23	2.91
Unused information		-	6.45	3.88
Management		N=49	N=63	N=112
General information		26.53	57.14	43.75
Information already known	25.503*	34.69	36.51	35.71
Immeasurable impact	23.303	6.12	6.35	6.25
Unused information		32.65	-	14.29
Vaccination		N=61	N=66	N=127
General information		36.07	51.52	44.09
Information already known	18.153*	36.07	46.97	41.73
Unused information		27.87	1.52	14.17
Trade		N=63	N=71	N=134
General information		38.10	49.30	44.03
Information already known	35.304*	4.76	36.62	21.64
Immeasurable impact		1.59	1.41	1.49
Unused information		55.56	12.68	32.84

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.7. Beekeeping

Impact of the use of SMS on beekeeping

Variables	χ2	Jendouba
Choice of hives		N=120
No Impact		-
Weak Impact		32.50
Moderate Impact	123.000*	16.67
Important Impact		19.17
Very important impact		31.67
Water management		
No Impact		-
Weak Impact		-
Moderate Impact	123.000*	32.50
Important Impact		44.17
Very important impact		23.33
Phytosanitary treatment		
No Impact		-
Weak Impact		-
Moderate Impact	123.000*	-
Important Impact		28.33
Very important impact		71.67
Hibernation		
No Impact		-
Weak Impact		-
Moderate Impact	123.000*	-
Important Impact		28.33
Very important impact		71.67

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.7. Beekeeping

Impact of the use of SMS on beekeeping

Variables	χ2	Jendouba
Hive protection		
No Impact		-
Weak Impact		-
Moderate Impact	123.000*	1.67
Important Impact		15.00
Very important impact		83.33
Weather alerts		
No Impact		-
Weak Impact		-
Moderate Impact	123.000*	0.83
Important Impact		12.50
Very important impact		86.67
Trade		
No Impact		1.67
Weak Impact		20.00
Moderate Impact	72.570*	64.17
Important Impact		9.17
Very important impact		5.00

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.7. Beekeeping

Reasons for the lack of impact of the SMS on beekeeping

Variables	χ2	Jendouba
Trade		N=2
Information already known		50,00
Non measurable impact	5.000***	50,00
Unused information		-

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

7. Impacts of the use of SMS on agricultural activities

7.7. Conservation agriculture

Impact of the use of SMS on conservation agriculture

Variables	χ2	Zaghouan	Kairouan	Total
		N=1	N=1	N=2
Advantages, management				
No Impact	-	100.00	100.00	100.00

Reasons for the lack of impact of the SMS on conservation agriculture

Variables	χ2	Zaghouan	Kairouan	Total
Advantages, management		N=1	N=1	N=2
Information already known	2000	100.00	-	50.00
Unused information	2000	-	100.00	50.00

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

II. Baseline Characterization of e-learning course participants

1. Socio-economic characteristics of the survey

Variables	χ2	Trainers	Others	Total
Main occupation		(n=22)	(n=15)	(n=37)
Trainer		100.00	-	59.46
Government manager	37.000*	-	26.67	10.81
Agricultural extension officer		-	20.00	8.11
Student		-	20.00	8.11
Researcher		-	13.33	5.41
Project coordinator		-	6.67	2.70
Farmer		-	6.67	2.70
Agricultural employee		-	6.67	2.70

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

1. Socio-economic characteristics of the survey

Variables	χ2	Trainers (n=22)	Others (n=15)	Total (n=37)
Gender				
Female	509	22.73	33.33	27.03
Male	509	77.27	66.67	72.97
Age (years)				
20–30		18.18	26.67	21.62
30–40	4 174	9.09	26.67	16.22
40–50	4.174	50.00	20.00	37.84
50–60		22.73	26.67	24.32
Education level				
Professional training		4.55	-	2.7
Baccalaureate		36.36	66.67	48.6
License degree	8.784***	50.00	20.00	37.8
Master degree		-	13.33	5.4
Phd		9.09	-	5.4

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

2. Assessment of the e-learning modules

Variables	χ2	Trainers (n=22)	Others (n=15)	Total (n=37)
Modules attended by the participants				
Andragogy and development	2.399	36.36	13.33	27.03
Honey production	0.039	22.73	20.00	21.62
Cactus production	1.472	27.27	46.67	35.14
Creation of an agricultural project	0.113	31.82	26.67	29.73
Supplemental irrigation	3.058***	18.18	-	10.81
Training duration				
1-3 hours		27.27	60.00	40.54
3-5 hours	4 255	40.91	26.67	35.14
6-8 hours	4.355	27.27	13.33	21.62
> 8 hours		4.55	-	2.70

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

2. Assessment of the e-learning modules

Variables	χ2	Trainers (n=22)	Others (n=15)	Total (n=37)
Main motivations to the attended modules	(First Choice)			
Have a certificate to support my career advancement Deepen my general knowledge Curiosity	3.246	63.64 18.18	40.00 33.33 6.67	54.05 24.32 2.70
Improve relevant skills and knowledge	(Second Choice)	18.18 N=17	20.00 N=9	18.92 N=26
Have a certificate to support my career advancement Deepen my general knowledge Curiosity Improve relevant skills and knowledge	0.994	- 64.71 5.88 29.41	55.56 - 44.44	- 61.54 3.85 34.62
	(Third Choice)	N=11	N=4	N=15
Have a certificate to support my career advancement Deepen my general knowledge Curiosity Improve relevant skills and knowledge	1.519	- 18.18 81.82 -	50.0 50.0	- 26.67 73.33 -

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

2. Assessment of the e-learning modules

Variables	χ2	Trainers (n=22)	Others (n=15)	Total (n=37)
Modules assessment		(==)	(5)	(57)
	Interesting Co	ontent, Useful Conte	nt	
Not agree at all		4.55	-	2.70
Not agree		-	6.67	2.70
Indifferent	3.575	22.73	20.00	21.62
Agree		36.36	20.00	29.73
Totally agree		36.36	53.33	43.24
	Animation of the	modules is very wel	l done	
Not agree at all		-	-	-
Not agree		4.55	13.33	8.11
Indifferent	3.727	13.64	33.33	21.62
Agree		31.82	26.67	29.73
Totally agree		50.00	26.67	40.54

^{*} Significant at 1%, ** Significant at 5%, **** Significant at 10%.

2. Assessment of the e-learning modules

All participants **recommend these E-learning modules** trainings for their colleagues. They cited "the content is interesting", "the content is relevant", "Deepen my knowledge "as main motivations to recommend the E-learning modules especially to the beginner trainers. Some recommendations are suggested by the participants such as :

- Give more examples and practical exercises
- Putting the module in French
- Diversify the modules content (finance, value chain, etc.)
- Expand target population
- Improve the content of modules (give more details)
- Provide the module in Pdf form.
- Add video or simulation sequences during training "
- Include explanatory videos
- Develop methods and tools
- Program a field visits
- More workshop animation

2. Assessment of the e-learning modules

The participants propose some E-learning modules to enrich the platform of ICARDA such as "Rural development and entrepreneurship", "phytosanitary treatments of vegetable crops", "business management", "financial analysis of project", "rational management of rangelands", "organic farming", "Hydroponics", "geographic information system", "Smart agriculture vs climate change", "Food quality", "startup", "Climate change" "value chains and local governance", etc.

RECOMMENDATIONS TO THE USE OF ICTS

- Improve the access of SMS technology: to encourage the dissemination of the SMS technology among small farmers, a revision of the legislation (budget headings) is essential to allow the CRDA or CTV to use part of their budget to purchase and sent SMS.
- Improve the use of ICT by professional organizations: it is essential to recommend to SMSA and GDA to use SMS as an ICT to coach and advise their members. This is essential to disseminate the ICT for the professional organizations in Tunisian agriculture.
- Improve the partnership between private and public sector: a better coordination between SMSA and CTV can improve the adoption of ICT among farmers and provide relevant information on agriculture extension.
- Improve the quality of information: It is essential to do periodic needs assessment by agriculture extension information providers in order for them to deliver timely and relevant information to small-scale farmers for improved production. The department of agriculture extension should put a mechanism of ensuring that agriculture extension information provided by any entity should be useful in the right format, time and language that can support farming productivity. Information sources to farmers should explore multilingual sources to ensure all small scale farmers benefit from information provided (Lung'ahi, 2014),

RECOMMENDATIONS TO THE USE OF ICTS

- Improve the adoption of the ICTs: farmers should be offered learning trainings to facilitate acceptance and use of communication tools such as mobile phones, short number and radio spots. This will support adoption, replication and sustainability since farmers will be self-reliant,
- Improve the social influence of the ICTs: further research should be conducted to investigate why the social influence negatively affects the SMS technology in the studied governorates,
- Assessment of the other sources of extension agriculture information: further research should be conducted to
 investigate the role of other sources of extension agriculture information to find out the market share and the
 influence they have,
- Integrate the ICT approach into the national agriculture extension strategy: The government should create a digital service in the regional extension agencies and dedicate a budget to finance the different costs of the ICTs approach.

RECOMMENDATIONS TO THE USE OF ICTS

- Introduce all the partners in the agriculture extension strategy to promote the ICTs such as public institutions, private sector, NGOs, SMSA, Farmers union, etc.
- Improve the communication about the importance of ICTs in agriculture: Implement a national communication strategy based on field days, workshop, flyers, radio show, programs TV...to promote the ICTs among farmers.
- Adapt the ICT tools to the local context: the cultures of farmers can differ according to the location.
- Supply CTV with necessary equipment (Tablet, Laptop) and infrastructure (access to *internet*) to enable extension agents sending SMS. CTV should deploy more efforts in sending messages to their members as they did not receive them unlike members of the SMSA.
- Develop further e-learning modules and promote the modules (via social media and training centers)
- Create a national e-learning platform (e.g at AVFA)
- Collect market prices and make them available free of charge via an application or short number.







Thank You Comments – Questions







