Knowledge Management Tools across Institutions: Moldova, Morocco, Sudan

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Tools of Today

JamBoard:

https://jamboard.google.com/d/1pkhT7MmT5DVGksk5aK4OtI1J7oMvpEnra5tiDnzl-EY/viewer?f=0

Areas, Policies, Investment, Activities, Enabling conditions, gaps, risks, risks

MentiMeter:

Add: https://www.menti.com/7gn2v4f22y **- 78 69 44**
See: https://www.mentimeter.com/s/2e2387dc200c11284f4831d47b9269fe/69f6bd5773ed

Tools Assessment

1. Development, Dissemination and Use of Knowledge Products (e.g. Solutions)
2. KM Areas: Field to Office, Capacity Enhancement, Institutional Memory, Efficiency Processes, Traditional knowledge, Innovations, etc.
3. Single pathway or interlinked for knowledge transformation
4. Policies, Investment and activities in place
5. Enabling conditions, gaps and risks

Tools Domains and structure/process

1. Social
2. Education
3. Archiving and memory preservation
4. Processing

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a) Repositories with related access control and security
b) Information architecture (metadata, open search and ML)
c) Workflows with user roles
d) Usage analysis and feedback

Use of Tools

1. Initiative building – Project based and long-term sustainability
2. Growing stable community (e.g. social, alumni, partners) to improve effectiveness over time
3. Compare, Assess and define best value and balance of inputs to sustain delivery at scale

What Tools

1. Social Media
2. Field collection
3. Social spaces
4. E-learning
5. Collaborative spaces
6. Websites
7. Portals (specific or multi-purpose)
8. Repositories for Data and Information Products
9. Traditional dissemination

Social Media

1. e.g. Facebook and Tweeter
2. Target Audience / Segmentation
3. Analytics and monthly reporting
4. Assessment of the sectors
5. Planning

Collection

1. e.g. ODK, voice recording, survey
2. Multi-purpose and reuse or single initiative
3. Online feedback (Realtime, post or follow up)

Social spaces

1. e.g. Forum, Groups and V-Chats – Whatapp/Zoom, Dgroups
2. Thematic
3. Facilitation
4. Real-time
5. Video interaction

E-learning

1. e.g. CIHEAM Experience
2. Package knowledge
3. Limited or all-time access
4. Flexibility
5. Upgrade skills
6. Creation of Alumni community
7. Certification

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for Greater Development Effectiveness
in the Near East, North Africa,
Central Asia and Europe

Collaborative spaces

1. e.g. today's board (Jamboard)
2. Collect and visualize feedback beyond a chat
3. Use virtual positioning
4. Working together at the same time

Portals

1. e.g. IFAD Rural Solution Portal and SKiM KM Portal
2. Specific or multi-purpose
3. Internal or external
4. Shared across-institutions
5. Thematic with multi-functions

Repositories for Data and Information Products

1. e.g. DSPACE, Flickr, YouTube
2. Use of metadata architecture or free
3. Access to analytics and data extraction
4. Arranged for different target audience
5. Suitable for data sharing
6. Internal or external

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Traditional dissemination

1. e.g. printed material, radio, tv and sms
2. One way or blended with additional feedback mechanism
3. Leveraging popularity (people, stations, etc.)
4. Targeting audience not reached by internet-based tools