

SKiM

Strengthening Knowledge Management
for Greater Development Effectiveness
in the Near East, North Africa,
Central Asia and Europe



SKiM 2023 Steering Committee Meeting

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14th -15th March 2023



Procasur



2022-2019 KM Activities Summary & Timeline

- Overall objective: Develop and test a framework for demonstrating value of KM to decisionmakers
- Activities 2019-2020:
 - Develop framework: Time savings and enhanced decision making (uncertainty reduction) are sources of KM value
 - Identify sources of information on agricultural research expenditure allocations for ARC, Sudan
 - Historical data on yield gains (field trials and experimental data) in Sudan
 - Current research portfolio, ARC Sudan



2022-2019 KM Activities Summary & Timeline

- Activities 2020-2021:
 - Prepare and test questionnaire for agricultural research priority setting, ARC Sudan
 - Conduct interviews with ARC Sudan: Administration, scientists and program leaders, extension specialists
 - Collect additional data needed for priority setting
 - Generate initial profile of research portfolio and validate information
- Activities 2021-2022:
 - Present results of priority setting exercise to ARC leadership
 - Develop and test questionnaire for measuring decision-making uncertainty; apply method and compute value of KM
 - Construct Moodle course for valuation of KM



2022-2019 KM Activities Dissemination & Media

- Seminar to ARC (Sudan) decision-makers on enhanced priority setting for research
 - Feedback on contents and missing elements
 - Study revised with these elements in mind
- Moodle course created to popularize the KM valuation method
 - Combination of lecture, data gathering, and presentation
 - Up-to-date repository of key literature, survey instruments and data needs



2022-2019 KM Activities

Feedback & Lessons Learned

- Literature on the value of KM systems is sparse—measurement of value is fraught
- Various techniques are available for measuring and valuing time savings, but main value comes through better decision making
- KM system value depends on content, value is greater when:
 - Provides knowledge on an important (consequential) decision
 - Decision maker minds are not made up
 - Optimal decision is unknown or surrounded by uncertainty
 - Knowledge embedded in KM system is reliable—content should be high quality (in ARC, there are significant gains from making the knowledge more accessible to decision makers)



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Thank You

